

# Capital Asset Management offers exceptional customer service

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*“Friendly, approachable, professional, excellent service. Capital Asset Management understand my needs and offer the best advice based on my requirements.”*

Customer comment

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Investor in Customers (IIC), the independent customer service standard agency, completed an assessment on Capital Asset Management. Capital Asset Management achieved the top rating, three stars, and their result places them in the top ten of all IIC assessed companies.

Customer scores were particularly high for these statements, showing the personal touch to their service and how simple it is to communicate with their staff:

*I know who to contact if I need to get in touch*

*I trust the company's staff to behave with fairness, integrity and honesty*

*The company makes it easy for me to communicate with them*

*Staff are friendly and willing to help*

*Staff are knowledgeable about the services they provide*

*When I contact the company they know who I am*

*Staff are good listeners*

*“CAM looks after us, i.e. they really care and communicate well, explaining complicated issues simply.”*

Customer comment

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Happy and engaged staff make for the most satisfied customers. This one quote sums up how passionate Capital Asset Management are about the service they offer customers:

*“I always want to go the extra mile for our clients, and it makes me smile to think that I've exceeded what is expected by staff.”*

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